



## Toolkit for Healthcare Professionals

### Links

<p><b>American Medical Association Foundation</b> The AMA Foundation has been working to raise awareness of health literacy. Additional resources and toolkits are available from the AMA Foundation.</p>	<p><a href="http://www.ama-assn.org/ama/pub/category/8115.html">http://www.ama-assn.org/ama/pub/category/8115.html</a></p>
<p><b>Harvard School of Public Health's</b> website for Health Literacy Studies (part of the National Center for the Study of Adult Learning and Literacy) This site includes video, PowerPoint, and other print and electronic materials that describe health literacy and provide resources on ways health professionals can be informed and change their practice to reduce health disparities.</p>	<p><a href="http://www.hsph.harvard.edu/healthliteracy/">http://www.hsph.harvard.edu/healthliteracy/</a></p>
<p><b>Healthy People 2010 Health Literacy Improvement</b> This site includes resources and recommendations for improving health literacy and patient-provider communications, as reported by the Healthy People 2010 initiative.</p>	<p><a href="http://www.health.gov/communication/healthypeople/default.htm">http://www.health.gov/communication/healthypeople/default.htm</a></p>
<p><b>Institute of Medicine: A Prescription to End Confusion</b></p>	<p><a href="http://www.iom.edu/CMS/3775/3827/19723.aspx">http://www.iom.edu/CMS/3775/3827/19723.aspx</a></p>
<p><b>National Literacy Act of 1991</b></p>	<p><a href="http://www.nifl.gov/public-law.html">http://www.nifl.gov/public-law.html</a></p>
<p><b>Partnership for Clear Health Communication</b></p>	<p><a href="http://www.npsf.org/askme3">http://www.npsf.org/askme3</a></p>
<p><b>U.S. Dept of Health &amp; Human Services: Agency for Healthcare Research &amp; Quality (AHRQ)</b></p>	<p><a href="http://www.ahrq.gov/">http://www.ahrq.gov/</a></p>
<p><b>Healthy Roads Media</b> Free patient education materials in a number of languages and a variety of formats.</p>	<p><a href="http://www.healthyroadsmedia.org/">http://www.healthyroadsmedia.org/</a></p>

## Documents

<b>Joint Commission Health Literacy and Patient Safety</b> “What did the doctor say?” whitepaper and other resources	<a href="http://www.jointcommission.org/PublicPolicy/health_literacy.htm">http://www.jointcommission.org/PublicPolicy/health_literacy.htm</a>
<b>NAAL Report (National Assessment of Adult Literacy)</b> The Health Literacy of America’s Adults is the first release of the National Assessment of Adult Literacy health literacy results. The results are based on assessment tasks designed specifically to measure the health literacy of adults living in the United States. Health literacy was reported using four performance levels: Below Basic, Basic, Intermediate, and Proficient.	<a href="http://nces.ed.gov/pubs2006/2006483.pdf">http://nces.ed.gov/pubs2006/2006483.pdf</a>
<b>Pfizer Principles for Clear Health Communication: A Handbook for Creating Patient Education Materials That Enhance Understanding, Promote Health Outcomes (2<sup>nd</sup> ed.)</b>	<a href="http://pfizerhealthliteracy.com/pdf/PfizerPrinciples.pdf">http://pfizerhealthliteracy.com/pdf/PfizerPrinciples.pdf</a>

## Articles

Langewitz W et al. Spontaneous talking time at start of consultation in outpatient clinic: cohort study. *BMJ*. 2002;325(7366):682-683.

Stewart M., Brown JB, Boon H. Evidence on patient-doctor communication. *Cancer Prev Control*. 1999;3:25-30

## Books

Mayer GG, Villaire M. *Health Literacy in Primary Care: A Clinician’s Guide*. New York, NY: Springer Pub; 2007.

Osborne H. *Health Literacy from A to Z: Practical Ways to Communicate Your Health Message*. Sudbury, MA: Jones and Bartlett; 2005.

Weiss, BD. *Health literacy and patient safety: help patients understand: manual for clinicians*. 2<sup>nd</sup> ed. Chicago, IL: American Medical Association Foundation & American Medical Association; 2007.

### Conferences

<p><b>Institute for Healthcare Advancement (IHA)</b> This website gives a recap of the conference proceedings of the May, 2008 conference on health literacy, “Health Literacy in Primary Care: Best Practices and Skill Building”</p>	<p><a href="http://www.iha4health.org/index.cfm/MenuItemID/226.htm">http://www.iha4health.org/index.cfm/MenuItemID/226.htm</a></p>
--	--